

THE EMOTIONAL IMPACT OF CRIME

Most victims and witnesses are emotionally affected by crime. Although everyone reacts differently, victims and witnesses report some common behaviors, such as:

- ◆ Anger.
- ◆ Feelings of panic and anxiety.
- ◆ Increased concern for their personal safety and that of their family.
- ◆ Nightmares and a change in sleep patterns.
- ◆ Depression, difficulty in handling everyday problems, trouble concentrating and feeling overwhelmed.
- ◆ Feelings of self-doubt, shame, and guilt.
- ◆ Reliving what happened.

Everyone copes with emergencies and tragedy differently, and all of these responses are normal reactions to a very traumatic event. Many people continue to have these responses for some time after the crime. You may want to talk about what happened with a counselor, clergy member, friend, family member, other victims, or a Crime Victim Advocate.

Call us:
(505) 891-5851



Assisting victims of all crimes with emotional support and tools to make informed decisions

- Victim Advocacy
- Victim Rights
- Crisis Intervention Response by Law Enforcement or Hospital request
- Safety Planning
- Crime Victims Reparations Application
- Protection (Restraining) Order Petitions and Referral to Haven House Legal Advocates for Civil Hearings
- Counseling Referrals
- Community Resources & Referrals
- Information on the Criminal Justice Process from the 13th District Attorney's Office
- Criminal Court Accompaniment and Support



Crime Victims Assistance Unit (CVAU)
Rio Rancho Police Department
500 Quantum Road
Rio Rancho, NM 87124
Phone: 505-891-5851
Fax: 505-891-3888
mwinner@ci.rio-rancho.nm.us

C.V.A.U.

Crime Victims Assistance Unit (CVAU)
Rio Rancho Police Department
City of Rio Rancho, New Mexico



Crime Victims Assistance Unit's Mission:

To enhance the values and services of the Rio Rancho Police Department by providing crime victims and their families crisis intervention, justice system information, community resources, referrals, compensation application assistance when eligible, court accompaniment and support, because informed choices and justice participation help victims move more rapidly towards recovery.

The Crime Victims Assistance Unit and this service brochure are supported by Federal Grant 2011-VA-GX-0005 of the Victims Of Crime Act (VOCA), administered by the New Mexico Crime Victim Reparation Commission.

RESOURCE PHONE NUMBERS FOR RIO RANCHO AND SURROUNDING AREA:

Crime Victims Assistance Unit, Rio Rancho Police Department	891-5851
Haven House (Advocacy, services and shelter).....	896-4869 or 1-800-526-7157
Dispatch (non-Emergency)	891-7226
13th Judicial District Attorney Victim Advocates.....	771-7400
Statewide Court Case Website	www.nmcourts.gov
Albuquerque Family Advocacy Center.....	243-2333
Sandoval County Sheriff's Department	867-4581 or 800-862-4357
Sandoval County Sheriff's Department Civil Division.....	867-7570
Rio Rancho Police Department.....	891-7226
Corrales Police Department	898-7585
Bernalillo Police Department.....	867-2304
Cuba Police Department	1-575-289-9157
N.M. State Police Dispatch	841-9273
Sandoval County Detention Center (Jail)	867-5339
Sandoval County Domestic Violence Comm.....	867-8047
Sandoval County District Court.....	867-2376
Magistrate Court (Bernalillo).....	867-5202
Magistrate Court (Cuba)	1-575-289-3519
Sandoval County District Attorney's Office	771-7400
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NM Crime Victims Reparation Commission.....	841-9432
N.M. Victim's Rights Project.....	292-2838
LawAccess .....	1-800-340-9771
Legal Aid/Legal Services .....	243-7871
Albuquerque Bar (Lawyer Referral).....	243-2615
Legal FACS Program .....	256-0417
A New Awakening Counseling Services.....	994-4100
Guardianship Legal Helpline .....	217-1660 or 1-800-980-1165
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AIDS Hotline	1-888-882-2437
Adult Protective Services.....	841-4500
Alcoholics Anonymous	266-1900
All Faiths Receiving Home (referrals and info)	345-8938

Alianza (Latino DV Family Services)	224-9080
Amistad (adolescent shelter – ages 13-17)	877-0371
ARC of NM (services for disabled persons).....	883-4630
Catholic Charities.....	724-4663
Children Youth and Families Central Intake (report abuse/neglect)	1-855-333-SAFE (7233) or #7233 cell
Enlace Comunitario (Spanish speaking victims).....	246-8972
Family Services for Children (visitation)	994-4931
Joy Junction (homeless shelter)	877-6967
La Buena Vida (counseling services).....	867-2383
Landlord/Tenant Hotline	768-2042
MADD	255-2955
Mental Health Crisis hotline	1-855-662-7474
NM State Courts Website:.....	nmcourts.gov
Narcotics Anonymous.....	260-9889
A New Awakening Counseling Services.....	994-4100
New Day Teen Shelter	938-1060
Outcomes Inc. (parent/child problems).....	243-2551
Pathways Inc. (outpatient rehab).....	265-6811
PB & J Therapeutic Preschool	867-2356
Rape Crisis of Central New Mexico	266-7711
Rio Rancho Family Health (counseling services)	896-0928
Runaway Hotline	800-Runaway
S.A.N.E. (medical services for sexual assault victims)	884-7263
D.V. Medical Forensic Services Exam.....	884-7263
Senior Services: Rio Rancho	891-0821
Corrales.....	897-3811
Sandoval County.....	867-7600
Sexually Transmitted Diseases Hotline	1-800-227-8922
Suicide Hotline.....	1-800-273-8255 or 1-888-628-9454
Teen Challenge of NM (self help for girls).....	281-8467
Teen Pregnancy Coalition of NM	254-8737
The Safe House in Bernalillo (child interviews and family services).....	271-0329
United Way Help Line (referrals & information)	245-1735
Victims of Violent Death Resource Center	243-2222

The Crime Victims Assistance Unit uses Volunteers to provide services to crime victims. Volunteers are specially trained individuals from the community who donate their time to assist those in need. They range in professions and age, and are dedicated to assisting victims and their families. Volunteers work in cooperation with Victim Services staff, police officers and other community and justice advocacy staff to support victims of crime. Volunteer Crime Victim Advocates are a very important part of the Rio Rancho Police Department's Crime Victims Assistance Unit. If you are interested in being a CVAU or City of Rio Rancho Volunteer, please go to the City's website, www.ci.rio-rancho.nm.us

NEW MEXICO VICTIMS' RIGHTS

(Contact the 13th Judicial District Attorney's Office at 771-7400 for Court procedures.)

Crime victims have the right* to:

- ◆ Be treated with fairness and respect
- ◆ Timely disposition of the case
- ◆ Reasonable protection from the accused
- ◆ Notification of Court proceedings
- ◆ Attend all public court proceedings and make a statement about their Victim's Rights
- ◆ Confer with the prosecuting attorney (505-771-7400)
- ◆ Request restitution
- ◆ Make a statement to the court at sentencing and post sentencing hearings
- ◆ Receive information about the conviction, sentencing, imprisonment, escape or release of the accused
- ◆ Promptly receive any personal property held for evidence
- ◆ Be informed by the court at sentencing that the defendant may earn merits to reduce his/her sentence.

*Victims must keep the D.A.'s office informed of current address and phone

